



Cancellation Policy

Here at Aesthetic Specialists of Atlanta, your reserved appointment time is exclusively for you!

In an effort to curb “no shows” and late cancellations, we have adopted some new policies so as to keep our prices fair and competitive, as well as our service superior. Please keep in mind that “no shows” or last minute cancellations leave our specialists with empty treatment times, which means that other clients, who may have desired that spot, are inconvenienced.

- When scheduling an appointment for 45 minutes or longer, we require a credit card reservation.
- If you need to reschedule or cancel an appointment, we require **24 hours notice**. We will be glad to accommodate rescheduling your appointment 24 hours in advance, at no charge. *As a courtesy, we provide you with a reminder call at least 24 hours in advance; this is a great time to reschedule or cancel if need be.
- If you “no show”, or if notice is given in less than the required 24 hour period, your credit card on file will be charged \$150 for a missed surgical consult, or \$50 for a missed skin care service.
- Since we strive to remain punctual for our clients, if you arrive late for your appointment, you will only receive the treatment for the amount of time remaining in your time slot.
- Many treatments require the removal of makeup, the application of numbing cream, the change of clothing (for laser hair treatments), or the completion of paperwork if you were not able to do so at home. If you need to do any of these and do not arrive sufficiently **before your appointment time**, whatever time allotted for these will cut into your treatment time, as it will encroach upon another client’s reserved treatment time. For example, if you are 15 minutes late for your 1 hour appointment, take 15 minutes to fill out paperwork, and then use 15 minutes to numb for treatment, you will only get a 15 minute treatment, and will be charged 100%. *Paperwork can take 20-30 minutes, numbing is about 15 minutes, and taking off makeup is about 10 minutes. We will gladly remind you of any of these needs when we call to confirm your appointment.

We appreciate and value each of our special clients, and we thank you for adhering to our policy to ensure the highest standards.